



mulch warranty



R-evolutionize
The plastic



I. INTRODUCTION

REYENVAS has a certified Quality Assurance system in accordance with the EN ISO 9001 standard, which ensures quality at each stage of the production of our products. REYENVAS manufactures and markets plastic sheets for use as mulch in agriculture and horticulture. These sheets comply with the EN 13655 standard for recoverable thermoplastic mulch films after use.

REYENVAS, S.A. provides a voluntary manufacturer's warranty for the products described in section 2 during the warranty period specified in section 3. The content and scope of the warranty statement provided by REYENVAS, S.A. are determined exclusively by this warranty document and the general sales conditions of REYENVAS, S.A.

II. INCLUDED PRODUCTS

The products referred to in this warranty are the plastic sheets included in the reyfilm range, which are used for soil mulching (excluding biodegradable mulching), which improves the growing conditions of the crop and, therefore, helps to increase the yield and quality of the harvest. see website.

III. COVERAGES, VALIDITIES, AND DURATIONS

REYENVAS, S.A. only guarantees that the products meet the qualities and characteristics described in their documentation. The customer is solely responsible for the choice of the product subject to the sale, as well as for the use or function for which it is intended.

The product is guaranteed as long as

- (i) It is used in accordance with the instructions for use described in section six of this document and in the product documentation.
- (ii) The area affected by the defect is greater than 5% of the total area of the parcel (EN 17219).

Validity

Unless otherwise specified regarding duration, the Warranty Period will be extended to the shorter of these two periods: one harvest or twelve (12) months.

The start date of the Warranty Period will be considered as the date appearing on the last delivery note corresponding to each closed order, issued by REYENVAS, its representatives, warehouses, or distributors.

In the case of direct maritime shipping without going through a distributor, the start date of the Warranty Period will be considered as the day one month has passed from the date the ship arrives at its destination.

Scope

In the event of a defective product attributable to Reyenvas S.A., the liability of REYENVAS will be limited, in any case, to the replacement of the defective plastic; it will not affect any other type of compensation.

REYENVAS, S.A. will not assume

- (i) The costs related to the withdrawal and replacement of the defective product.
- (ii) The transportation and national shipping costs of both the defective product and, if applicable, the replacement product.

REYENVAS, S.A. will not be responsible for incidental, indirect, or consequential losses or damages, lost profits, production losses, or risks associated with product development.

IV. EXCLUSIONS

Claims that do not comply with the procedure established in point '5.- HANDLING OF CLAIMS' will not be addressed.

In addition to what is stated in the previous paragraph, all claims related to or arising from the following are excluded:

- Non-compliance with safety regulations for the proper use of the product.

- Events that are due to circumstances beyond the control of REYENVAS, S.A. or that are not attributable to normal operating conditions; such as fires, floods, exceptional weather conditions, and/or epidemics.
- Breakages caused by storage, transportation, preservation, and/or installation defects, when these have been assumed by the customer and carried out by them or by personnel or companies subcontracted by them.
- Any claim arising from non-compliance with the usage instructions in section 6.
- Any use other than that specified for the product.
- Damage caused by war events, riots, general strikes, shortages of raw materials, vandalism, or animals.
- Damage caused by chemicals used in floor disinfection or others on films not designed for disinfection.
- Film applied with a tensile strength exceeding 1%.
- Any subsequent manipulation of the product (drilling).
- Exceeding the sulfur and/or chlorine content limits in the film according to the following table:

SULFUR	CHLORINE
500 ppm	50 ppm

(The sulfur and chlorine contents are determined according to analytical methods described in the standard EN 13206.)

- Any other reason not attributable to REYENVAS, S.A.

V. CLAIMS HANDLING

Claim notice

All claims are channeled through the commercial department and/or distributors of REYENVAS, S.A., and must be made in writing (along with the documentation or information identified later), from the moment a problem is detected in the film, whether at delivery or during installation.

Visit and sample collection

Personnel from REYENVAS, S.A. or one of its distributors will travel to the location where the film is installed for study and sample collection. As a reference, these samples should be the full width of the film and a minimum length of 50 cm.

Photos or videos representative of the defect and its extent will be taken, including by means of drones.

The claim will be processed if the defect affects an area greater than 5% of the total area involved, following the criteria of standard EN 17219.

Documentation

The following information will be provided at the time of submitting the claim:

Distributor	Customer	Copy of the delivery notice
Type of product	Width and thickness	Agrochemicals used
Supply date	Installation date	Date of defect appearance

Analysis Results

The results of the investigations will be communicated to the customer as soon as possible. In case of disagreement with the results by the customer, independent laboratory analyses may be requested on the sample held by REYENVAS according to the existing counter-analysis protocol.

VI. INSTRUCTIONS FOR USE

Installation and Maintenance

- Stretch the drip tube before applying the film.
- Prepare clean soil free of protruding stones or any sharp objects to avoid risks of perforation or tearing of the films.
- Do not apply during very hot periods of the day; ideal temperature around 20°C; or in windy conditions, which may hinder handling.
- Adjust the tension of the film (neither too tight nor completely loose) based on ambient temperature: lower tension for installations at higher temperatures and higher tension for installations at cooler temperatures.

- For machine installation, adjust the speed and installation tension to avoid exceeding the mechanical characteristics of the film.
- White and black mulch - apply white side up / Black and silver mulch: apply silver side up.
- If any type of perforation is required, request it from REYENVAS. If it is necessary to make perforations on the film during application, preferred systems will be circular and without leaving irregularities on the edges.
- Regularly check the condition of the film and take necessary protective measures in case of anomalies.
- Record the installation date.
- Rolls should be stored in their original packaging and protected from light, heat, and moisture.

Removal

- Proper use during harvesting will reduce the cost of film removal.
- Adequate removal of the mulch films will help achieve good recycling and recovery of the plastic waste generated, benefiting the environment and all of us.
To do this:
- Try to remove the films with as few contaminants as possible: water, plant residues, soil or sand, etc.
- Special attention should be paid to avoid mixing with other waste such as metals, wood, cardboard-paper, textiles, fats, paints, etc.
- Try not to mix with other films or objects made from different plastic materials (ropes, raffia, fabrics, fastening clips, etc.), as they may not be compatible for recovery.
- Attempt to separate colored films from transparent films.
- When removing the films, avoid dragging them on the ground.
- When possible, it is better to remove the films in dry weather.
- For removal, both manual and mechanical, form rolls without a core using the films.
- In mechanical removal, preferably use a machine equipped with brushing to better clean the removed films.
- Store the removed films on pallets or large boxes in a sheltered location until they are transported to the appropriate recycling points.

